# Tenancy Services Dispute Resolution statistics Data includes applications made to Mediation To

Data includes applications made to Mediation, Tenancy Tribunal, and FastTrack

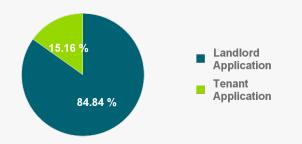
### Who made applications to the Tenancy Tribunal?

**Landlord Applications** Tenant Applications

01 Oct 2024 - 31 Dec 2024

6,093

1,089



### Where were the tenancies related to Tenancy Tribunal applications?

District of tenancy	%
1 Auckland	46.80%
2 Christchurch	6.38%
3 Hamilton	4.75%
4 Wellington	3.29%
5 Papakura	2.73%

## What were Tenancy Tribunal applications about?

Note: there are more disputes than applications, as a single application can be about a number of different disputes.

	Overall: top disputes detailed in applications	Number of applications	%
1	Rent Arrears	4,471	62.25%
2	Refund Bond	2,802	39.01%
3	Termination/possession	2,658	37.01%
4	Compensation / Damages	2,081	28.98%
5	Outgoings	1,114	15.51%
6	Rent arrears breach	735	10.23%
7	Exemplary Damages	580	8.08%
8	Cross Application	436	6.07%
9	Remedy of breach	397	5.53%
10	Vacated more than 2mths - s 91A	385	5.36%

	Landlord applicant: top disputes	#	%
1	Rent Arrears	4,469	73.35%
2	Termination/possession	2,658	43.62%
3	Refund Bond	2,263	37.14%
4	Compensation / Damages	1,590	26.10%
5	Outgoings	1,095	17.97%
6	Rent arrears breach	735	12.06%
7	Remedy of breach	393	6.45%
8	Vacated more than 2mths - s 9	385	6.32%
9	Cross Application	276	4.53%
10	Exemplary Damages	211	3.46%

	Tenant applicant: top disputes	#	%
1	Refund Bond	539	49.49%
2	Compensation / Damages	491	45.09%
3	Exemplary Damages	369	33.88%
4	Failure to maintain	330	30.30%
5	Healthy Homes standards	299	27.46%
6	Quiet enjoyment	203	18.64%
7	Reduction of Fixed Term	190	17.45%
8	Moisture and drainage	161	14.78%
9	Cross Application	160	14.69%
10	Bond not Lodged	132	12.12%