# Tenancy Services Dispute Resolution statistics Data includes applications made to Mediation To

Data includes applications made to Mediation, Tenancy Tribunal, and FastTrack

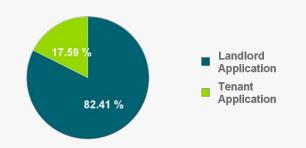
01 Apr 2024 - 30 Jun 2024

### Who made applications to the Tenancy Tribunal?

**Landlord Applications** Tenant Applications

6,025

1,286



### Where were the tenancies related to Tenancy Tribunal applications?

	District of tenancy	%
1	Auckland	42.27%
2	Christchurch	6.80%
3	Hamilton	5.38%
4	Lower Hutt	3.87%
5	Wellington	3.86%

## What were Tenancy Tribunal applications about?

Note: there are more disputes than applications, as a single application can be about a number of different disputes.

	Overall: top disputes detailed in applications	Number of applications	%
1	Rent Arrears	4,543	62.14%
2	Refund Bond	2,968	40.60%
3	Termination/possession	2,431	33.25%
4	Compensation / Damages	2,072	28.34%
5	Outgoings	1,128	15.43%
6	Exemplary Damages	631	8.63%
7	Rent arrears breach	565	7.73%
8	Vacated more than 2mths - s 91A	502	6.87%
9	Cross Application	474	6.48%
10	Remedy of breach	439	6.00%

	Landlord applicant: top disputes	#	%
1	Rent Arrears	4,543	75.40%
2	Termination/possession	2,431	40.35%
3	Refund Bond	2,332	38.71%
4	Compensation / Damages	1,460	24.23%
5	Outgoings	1,105	18.34%
6	Rent arrears breach	565	9.38%
7	Vacated more than 2mths - s 9	502	8.33%
8	Remedy of breach	433	7.19%
9	Cross Application	296	4.91%
10	Exemplary Damages	193	3.20%

	Tenant applicant: top disputes	#	%
1	Refund Bond	636	49.46%
2	Compensation / Damages	612	47.59%
3	Exemplary Damages	438	34.06%
4	Healthy Homes standards	381	29.63%
5	Failure to maintain	280	21.77%
6	Quiet enjoyment	206	16.02%
7	Cross Application	178	13.84%
8	Work Order	175	13.61%
9	Reduction of Fixed Term	170	13.22%
10	Moisture and drainage	146	11.35%