Tenancy Services Dispute Resolution statistics Data includes applications made to Mediation To

Data includes applications made to Mediation, Tenancy Tribunal, and FastTrack

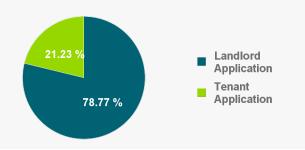
01 Jan 2021 - 31 Mar 2021

Who made applications to the Tenancy Tribunal?

Landlord Applications Tenant Applications

4,249

1,145



Where were the tenancies related to Tenancy Tribunal applications?

District of tenancy	%
1 Auckland	40.12%
2 Christchurch	9.40%
3 Hamilton	4.58%
4 Wellington	3.69%
5 Rotorua	2.37%

What were Tenancy Tribunal applications about?

Note: there are more disputes than applications, as a single application can be about a number of different disputes.

	Overall: top disputes detailed in applications	Number of applications	%
1	Rent Arrears	3,058	56.69%
2	Refund Bond	2,768	51.32%
3	Termination/possession	1,999	37.06%
4	Compensation / Damages	1,990	36.89%
5	Outgoings	759	14.07%
6	Exemplary Damages	639	11.85%
7	Other miscellaneous orders	601	11.14%
8	Rent arrears breach	531	9.84%
9	Cross Application	433	8.03%
10	Notice to Quit	378	7.01%

	Landlord applicant: top disputes	#	%
1	Rent Arrears	3,058	71.97%
2	Refund Bond	2,222	52.29%
3	Termination/possession	1,998	47.02%
4	Compensation / Damages	1,477	34.76%
5	Outgoings	738	17.37%
6	Rent arrears breach	531	12.50%
7	Vacated more than 2mths - s 9	363	8.54%
8	Remedy of breach	361	8.50%
9	Cross Application	284	6.68%
10	Notice to Quit	252	5.93%

	Tenant applicant: top disputes	#	%
1	Refund Bond	546	47.69%
2	Compensation / Damages	513	44.80%
3	Exemplary Damages	432	37.73%
4	Other miscellaneous orders	384	33.54%
5	Failure to maintain	200	17.47%
6	Quiet enjoyment	200	17.47%
7	Healthy Homes standards	150	13.10%
8	Cross Application	149	13.01%
9	Bond not Lodged	144	12.58%
10	Reduction of Fixed Term	138	12.05%