# Tenancy Services Dispute Resolution statistics Data includes applications made to Mediation To

Data includes applications made to Mediation, Tenancy Tribunal, and FastTrack

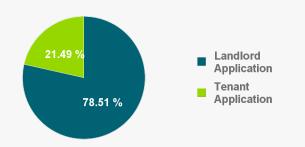
01 Apr 2021 - 30 Jun 2021

### Who made applications to the Tenancy Tribunal?

**Landlord Applications** Tenant Applications

4,011

1,098



# Where were the tenancies related to Tenancy Tribunal applications?

	District of tenancy	%
1	Auckland	39.15%
2	Christchurch	9.59%
3	Hamilton	5.13%
4	Wellington	3.86%
5	Papakura	2.27%

## What were Tenancy Tribunal applications about?

Note: there are more disputes than applications, as a single application can be about a number of different disputes.

	Overall: top disputes detailed in applications	Number of applications	%
1	Rent Arrears	2,830	55.39%
2	Refund Bond	2,561	50.13%
3	Termination/possession	1,900	37.19%
4	Compensation / Damages	1,852	36.25%
5	Outgoings	745	14.58%
6	Exemplary Damages	585	11.45%
7	Other miscellaneous orders	508	9.94%
8	Rent arrears breach	441	8.63%
9	Cross Application	428	8.38%
10	Vacated more than 2mths - s 91A	373	7.30%

	Landlord applicant: top disputes	#	%
1	Rent Arrears	2,830	70.56%
2	Refund Bond	2,045	50.98%
3	Termination/possession	1,899	47.34%
4	Compensation / Damages	1,363	33.98%
5	Outgoings	719	17.93%
6	Rent arrears breach	441	10.99%
7	Vacated more than 2mths - s 9	373	9.30%
8	Remedy of breach	294	7.33%
9	Cross Application	274	6.83%
10	Exemplary Damages	191	4.76%

	Tenant applicant: top disputes	#	%
1	Refund Bond	516	46.99%
2	Compensation / Damages	489	44.54%
3	Exemplary Damages	394	35.88%
4	Other miscellaneous orders	337	30.69%
5	Healthy Homes standards	299	27.23%
6	Failure to maintain	195	17.76%
7	Quiet enjoyment	185	16.85%
8	Reduction of Fixed Term	165	15.03%
9	Bond not Lodged	157	14.30%
10	Cross Application	154	14.03%