Tenancy Services Dispute Resolution statistics Data includes applications made to Mediation, Tenancy Tribunal, and FastTrack

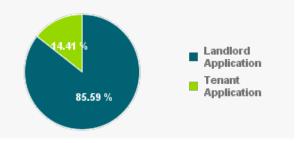
01 Jan 2020 - 31 Mar 2020

Who made applications to the Tenancy Tribunal?

Landlord Applications Tenant Applications

6,239

1,050



Where were the tenancies related to Tenancy Tribunal applications?

	District of tenancy	%
1	Auckland	40.17%
2	Christchurch	9.63%
3	Hamilton	5.31%
4	Wellington	2.95%
5	Papakura	2.48%

What were Tenancy Tribunal applications about?

Note: there are more disputes than applications, as a single application can be about a number of different disputes.

	Overall: top disputes detailed in applications	Number of applications	%			
1	Rent Arrears	4,948	67.88%			
2	Refund Bond	3,869	53.08%			
3	Termination/possession	3,357	46.06%			
4	Compensation / Damages	2,184	29.96%			
5	Outgoings	1,106	15.17%			
6	Rent arrears breach	1,076	14.76%			
7	Exemplary Damages	689	9.45%			
8	Other miscellaneous orders	686	9.41%			
9	Remedy of breach	637	8.74%			
10	Cross Application	373	5.12%			
11	Vacated more than 2mths - s 91A	373	5.12%			

	Landlord applicant: top disputes	#	%		Tenant applicant: top disputes	#	%
1	Rent Arrears	4,948	79.31%	1	Refund Bond	529	50.38%
2	Termination/possession	3,356	53.79%	2	Compensation / Damages	454	43.24%
3	Refund Bond	3,340	53.53%	3	Exemplary Damages	389	37.05%
4	Compensation / Damages	1,730	27.73%	4	Other miscellaneous orders	348	33.14%
5	Outgoings	1,076	17.25%	5	Failure to maintain	179	17.05%
6	Rent arrears breach	1,076	17.25%	6	Quiet enjoyment	171	16.29%
7	Remedy of breach	631	10.11%	7	Reduction of Fixed Term	161	15.33%
8	Vacated more than 2mths - s 9	373	5.98%	8	Cross Application	133	12.67%
9	Other miscellaneous orders	338	5.42%	9	Work Order	131	12.48%
10	Exemplary Damages	300	4.81%	10	Bond not Lodged	124	11.81%