# Tenancy Services Dispute Resolution statistics Data includes applications made to Mediation To

Data includes applications made to Mediation, Tenancy Tribunal, and FastTrack

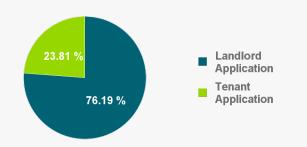
01 Jul 2020 - 30 Sep 2020

### Who made applications to the Tenancy Tribunal?

**Landlord Applications** Tenant Applications

4,227

1,321



#### Where were the tenancies related to Tenancy Tribunal applications?

	District of tenancy	%
1	Auckland	38.52%
2	Christchurch	8.44%
3	Hamilton	4.60%
4	Wellington	4.56%
5	Papakura	2.09%

## What were Tenancy Tribunal applications about?

Note: there are more disputes than applications, as a single application can be about a number of different disputes.

	Overall: top disputes detailed in applications	Number of applications	%
1	Rent Arrears	3,107	56.00%
2	Refund Bond	2,707	48.79%
3	Termination/possession	2,091	37.69%
4	Compensation / Damages	1,973	35.56%
5	Exemplary Damages	812	14.64%
6	Outgoings	757	13.64%
7	Other miscellaneous orders	748	13.48%
8	Rent arrears breach	560	10.09%
9	Remedy of breach	504	9.08%
10	Cross Application	467	8.42%

	Landlord applicant: top disputes	#	%
1	Rent Arrears	3,107	73.50%
2	Refund Bond	2,172	51.38%
3	Termination/possession	2,091	49.47%
4	Compensation / Damages	1,397	33.05%
5	Outgoings	735	17.39%
6	Rent arrears breach	560	13.25%
7	Remedy of breach	500	11.83%
8	Vacated more than 2mths - s 9	420	9.94%
9	Cross Application	291	6.88%
10	Other miscellaneous orders	287	6.79%

	Tenant applicant: top disputes	#	%
1	Compensation / Damages	576	43.60%
2	Exemplary Damages	563	42.62%
3	Refund Bond	535	40.50%
4	Other miscellaneous orders	461	34.90%
5	Reduction of Fixed Term	231	17.49%
6	Bond not Lodged	220	16.65%
7	Failure to maintain	218	16.50%
8	Work Order	215	16.28%
9	Quiet enjoyment	203	15.37%
10	Cross Application	176	13.32%