Tenancy Services Dispute Resolution statistics Data includes applications made to Mediation To

Data includes applications made to Mediation, Tenancy Tribunal, and FastTrack

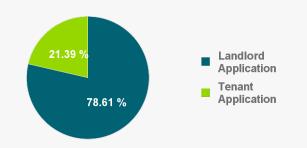
01 Oct 2020 - 31 Dec 2020

Who made applications to the Tenancy Tribunal?

Landlord Applications Tenant Applications

4,165

1,133



Where were the tenancies related to Tenancy Tribunal applications?

	District of tenancy	%
1	Auckland	39.54%
2	Christchurch	8.80%
3	Hamilton	5.02%
4	Wellington	3.47%
5	Whangarei	1.91%

What were Tenancy Tribunal applications about?

Note: there are more disputes than applications, as a single application can be about a number of different disputes.

	Overall: top disputes detailed in applications	Number of applications	%
1	Rent Arrears	2,955	55.78%
2	Refund Bond	2,636	49.75%
3	Termination/possession	1,969	37.16%
4	Compensation / Damages	1,925	36.33%
5	Outgoings	741	13.99%
6	Exemplary Damages	711	13.42%
7	Other miscellaneous orders	676	12.76%
8	Rent arrears breach	582	10.99%
9	Remedy of breach	456	8.61%
10	Cross Application	422	7.97%

	Landlord applicant: top disputes	#	%
1	Rent Arrears	2,955	70.95%
2	Refund Bond	2,144	51.48%
3	Termination/possession	1,969	47.27%
4	Compensation / Damages	1,409	33.83%
5	Outgoings	722	17.33%
6	Rent arrears breach	582	13.97%
7	Remedy of breach	454	10.90%
8	Vacated more than 2mths - s 9	345	8.28%
9	Cross Application	269	6.46%
10	Exemplary Damages	263	6.31%

	Tenant applicant: top disputes	#	%
1	Compensation / Damages	516	45.54%
2	Refund Bond	492	43.42%
3	Exemplary Damages	448	39.54%
4	Other miscellaneous orders	414	36.54%
5	Reduction of Fixed Term	191	16.86%
6	Failure to maintain	187	16.50%
7	Quiet enjoyment	163	14.39%
8	Cross Application	153	13.50%
9	Work Order	153	13.50%
10	Bond not Lodged	146	12.89%