

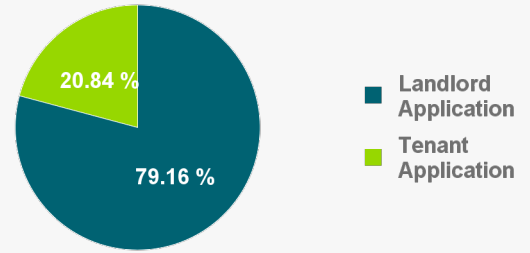
Tenancy Services Dispute Resolution statistics

Data includes applications made to Mediation, Tenancy Tribunal, and FastTrack

01 Apr 2022 - 30 Jun 2022

Who made applications to the Tenancy Tribunal?

Landlord Applications **3,716** Tenant Applications **978**



Where were the tenancies related to Tenancy Tribunal applications?

District of tenancy	%
1 Auckland	41.46%
2 Christchurch	8.20%
3 Hamilton	5.67%
4 Wellington	5.20%
5 Papakura	2.92%

What were Tenancy Tribunal applications about?

Note: there are more disputes than applications, as a single application can be about a number of different disputes.

Overall: top disputes detailed in applications	Number of applications	%
1 Rent Arrears	2,771	59.03%
2 Refund Bond	2,236	47.64%
3 Termination/possession	1,909	40.67%
4 Compensation / Damages	1,515	32.28%
5 Outgoings	717	15.27%
6 Exemplary Damages	499	10.63%
7 Rent arrears breach	466	9.93%
8 Vacated more than 2mths - s 91A	352	7.50%
9 Remedy of breach	333	7.09%
10 Cross Application	329	7.01%

Landlord applicant: top disputes				Tenant applicant: top disputes				
	#	%		#	%		#	%
1	Rent Arrears	2,771	74.57%	1	Refund Bond	430	43.97%	
2	Termination/possession	1,909	51.37%	2	Compensation / Damages	426	43.56%	
3	Refund Bond	1,806	48.60%	3	Exemplary Damages	337	34.46%	
4	Compensation / Damages	1,089	29.31%	4	Healthy Homes standards	285	29.14%	
5	Outgoings	696	18.73%	5	Failure to maintain	189	19.33%	
6	Rent arrears breach	466	12.54%	6	Reduction of Fixed Term	170	17.38%	
7	Vacated more than 2mths - s 91A	352	9.47%	7	Quiet enjoyment	163	16.67%	
8	Remedy of breach	327	8.80%	8	Work Order	155	15.85%	
9	Cross Application	205	5.52%	9	Cross Application	124	12.68%	
10	Exemplary Damages	162	4.36%	10	Moisture and drainage	111	11.35%	