

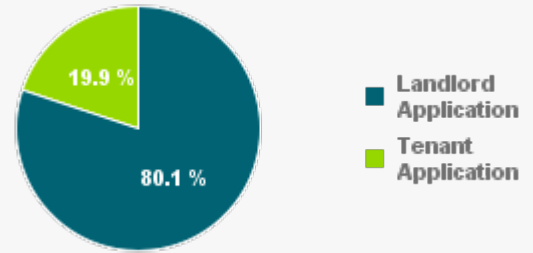
# Tenancy Services Dispute Resolution statistics

Data includes applications made to Mediation, Tenancy Tribunal, and FastTrack

01 Oct 2022 - 31 Dec 2022

## Who made applications to the Tenancy Tribunal?

Landlord Applications **4,387**    Tenant Applications **1,090**



## Where were the tenancies related to Tenancy Tribunal applications?

District of tenancy	%
1 Auckland	43.58%
2 Christchurch	7.54%
3 Hamilton	4.84%
4 Wellington	4.29%
5 Papakura	3.09%

## What were Tenancy Tribunal applications about?

Note: there are more disputes than applications, as a single application can be about a number of different disputes.

Overall: top disputes detailed in applications	Number of applications	%
1 Rent Arrears	3,331	60.82%
2 Refund Bond	2,406	43.93%
3 Termination/possession	2,185	39.89%
4 Compensation / Damages	1,604	29.29%
5 Outgoings	890	16.25%
6 Exemplary Damages	589	10.75%
7 Rent arrears breach	541	9.88%
8 Cross Application	385	7.03%
9 Healthy Homes standards	354	6.46%
10 Remedy of breach	339	6.19%

Landlord applicant: top disputes	#	%
1 Rent Arrears	3,330	75.91%
2 Termination/possession	2,185	49.81%
3 Refund Bond	1,926	43.90%
4 Compensation / Damages	1,115	25.42%
5 Outgoings	852	19.42%
6 Rent arrears breach	541	12.33%
7 Remedy of breach	334	7.61%
8 Vacated more than 2mths - s 9	282	6.43%
9 Cross Application	271	6.18%
10 Exemplary Damages	202	4.60%

Tenant applicant: top disputes	#	%
1 Compensation / Damages	489	44.86%
2 Refund Bond	480	44.04%
3 Exemplary Damages	387	35.50%
4 Healthy Homes standards	354	32.48%
5 Failure to maintain	227	20.83%
6 Quiet enjoyment	192	17.61%
7 Reduction of Fixed Term	166	15.23%
8 Work Order	147	13.49%
9 Moisture and drainage	134	12.29%
10 Bond not Lodged	121	11.10%