Tenancy Services Dispute Resolution statistics Data includes applications made to Mediation. Te

Data includes applications made to Mediation, Tenancy Tribunal, and FastTrack

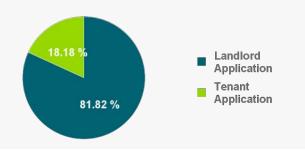
01 Oct 2023 - 31 Dec 2023

Who made applications to the Tenancy Tribunal?

Landlord Applications Tenant Applications

5,140

1,142



Where were the tenancies related to Tenancy Tribunal applications?

	District of tenancy	%
1	Auckland	45.45%
2	Christchurch	7.27%
3	Hamilton	4.31%
4	Wellington	3.90%
5	Papakura	3.01%

What were Tenancy Tribunal applications about?

Note: there are more disputes than applications, as a single application can be about a number of different disputes.

	Overall: top disputes detailed in applications	Number of applications	%
1	Rent Arrears	3,870	61.60%
2	Refund Bond	2,605	41.47%
3	Termination/possession	2,369	37.71%
4	Compensation / Damages	1,778	28.30%
5	Outgoings	1,051	16.73%
6	Exemplary Damages	604	9.61%
7	Rent arrears breach	584	9.30%
8	Vacated more than 2mths - s 91A	414	6.59%
9	Remedy of breach	385	6.13%
10	Cross Application	371	5.91%

	Landlord applicant: top disputes	#	%
1	Rent Arrears	3,869	75.27%
2	Termination/possession	2,368	46.07%
3	Refund Bond	2,059	40.06%
4	Compensation / Damages	1,266	24.63%
5	Outgoings	1,026	19.96%
6	Rent arrears breach	584	11.36%
7	Vacated more than 2mths - s 9	414	8.05%
8	Remedy of breach	383	7.45%
9	Cross Application	240	4.67%
10	Exemplary Damages	196	3.81%

	Tenant applicant: top disputes	#	%
1	Refund Bond	546	47.81%
2	Compensation / Damages	512	44.83%
3	Exemplary Damages	408	35.73%
4	Healthy Homes standards	342	29.95%
5	Failure to maintain	227	19.88%
6	Quiet enjoyment	198	17.34%
7	Moisture and drainage	156	13.66%
8	Reduction of Fixed Term	146	12.78%
9	Work Order	142	12.43%
10	Bond not Lodged	139	12.17%