Tenancy Ending a Tenancy Services What to know when a tenancy ends

Tenants need to give at least 28 days' written notice to end a periodic tenancy. The process is different for a fixed-term tenancy. For more information visit www.tenancy.govt.nz

Before moving



Arrange a time for a final property inspection.



Tenants should pay everything they need to, and cancel or transfer any services connected to the property (eg electricity, gas or internet).

Moving day



Tenants should remove all of their belongings, but leave behind anything provided by the landlord, such as furniture and appliances.



Tenants should leave the property clean and tidy and take away all their rubbish.



Keys should be returned to the landlord.



Together, conduct a final property inspection and complete the final inspection report.

Getting the bond refunded



It's useful for tenants to bring a bond refund form to the final inspection in case the landlord forgets.



The bond refund form needs to be completed and signed by the landlord and all tenants. Don't sign a blank form and make sure the signatures match those on the bond lodgement form.



Send the bond refund form to Tenancy Services by scanning and emailing to bonds@tenancy.govt.nz.

For more information, visit www.tenancy.govt.nz

